

This bulletin is broadcast via email monthly to all members of the Professional Staff (Physicians, Dentists and Midwives) at both LHSC and SJHC. If you would like to have an announcement in this bulletin please contact Maureen Macpherson at [maureen.macpherson@lhsc.on.ca](mailto:maureen.macpherson@lhsc.on.ca) by the 2<sup>nd</sup> Wednesday of the month.

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### **1. Change in Blood Products and Bags**

The Canadian Blood Services (CBS), London Centre, is changing production method for all blood components on October 27, 2008. Information regarding changes to the blood products can be accessed at: <http://www.lhsc.on.ca/lab/bldbank/btm.htm>

A direct link to the INFORMATION FOR PHYSICIANS is [http://www.lhsc.on.ca/lab/bldbank/assets/Physician\\_Information\\_SAGM.pdf](http://www.lhsc.on.ca/lab/bldbank/assets/Physician_Information_SAGM.pdf)

The BIG impact that this will have on all staff that are administering blood products, is the **spiking** of the new blood bags. Hands-on demonstrations and a video have been provided to anesthetists and nursing staff.

There will be a mixed inventory of blood products issued for the next few months.

A chart that highlights the differences between the anticoagulants / preservative solutions is available in the Blood Transfusion Resource Manual. <http://www.lhsc.on.ca/lab/bldbank/assets/BTRManual.pdf>

Contact Kathleen Eckert, Transfusion Safety Officer with any questions or comments. [kathleen.eckert@lhsc.on.ca](mailto:kathleen.eckert@lhsc.on.ca)

### **2. PowerChart Tips**

**Caution when giving Residents Proxy Access To Patient Lists....Learning from three recent situations:**

**Proxy Access:** When consultants give proxy access to staff, they usually give 'Full Access', thereby giving whoever has full access exactly the same privileges as the list owner. This gives the resident the ability to remove your list when they remove it from their lists.

If you only give '**Maintain Access**', residents with proxy can maintain the list but *not delete it*. When a resident deletes your list, you can only retrieve it by recreating it manually.

**End Dates to Expire Proxy Access:** Please ensure the lists have appropriate effective end dates to expire Proxy access. End dates need to be carefully selected so that the list doesn't expire when there is no one around to re-proxy. A recent example of the CCOT list that expired for everyone that had access at 4pm and the owner of the list was now post call or sometimes the originator of the list is unknown.

**Sending Patient Lists to the Printer:** Recent examples of physicians who have selected an incorrect printer when printing patient lists have had the lists printed at another facility.

**Steps to set:**

1. Open Powerchart to the Patient list tab
2. Click the **Printer** icon
3. Find the **correct RP** number for the printer on your unit.
4. Click **Set as Default**

**Note:** Please inform individuals who rotate through multiple units (residents, fellows and medical students), that they need to be especially careful that they choose the correct printer for the area they are working in on that particular day. For these individuals, it may be better not to set a default, but to choose it every time.

### **3. MRSA/VRE Flag Alerts:**

The parameters around patient Flag Alerts for MRSA/VRE on the demographic bar have been changed. The changes include both the message and responsibility for application. The change will occur on October 15, 2008.

#### **The following is a summary of the changes:**

1. The current process for applying MRSA, VRE and MRSA/VRE flags will remain the responsibility of Infection Prevention and Control, but these changes should help to better clarify and direct screening.
2. Values that direct screening for Antibiotic Resistant Organisms (ie. Screen for MRSA, Unknown) will no longer be part of the registration process.
3. Inpatient units will be responsible for implementing screening as per specific unit protocols. Unit specific compliance audits will continue to be conducted by Infection Prevention and Control.
4. Two additional values, “ **Flag Removed**” and “ **ARO Contact**” , have been added. These values will assist Infection Prevention and Control in directing additional screening on a case-by-case basis as needed only.

For more information contact MaryLou Card at ext 57411.

### **4. Patient Safety Reporting System**

**SJHC:** As of October 1, 2008, the patient safety reporting system is now live. The system allow for documentation and tracking of near miss and adverse events. The data will be used to review events and identify system issues that need to be addressed. The purpose of the system is to identify factors contributing to risk of harm to patients, staff and physicians will be asked to document events in the system which can be accessed by any SJHC computer from the Start menu. Below is a user guide with easy step-by-step instructions.

[http://www.londonhospitals.ca/departments/medical\\_affairs/whats\\_new/documents/PSRSEventEntryGuide.pdf](http://www.londonhospitals.ca/departments/medical_affairs/whats_new/documents/PSRSEventEntryGuide.pdf)

**LHSC:** LHSC will be implementing a similar system in November at UH and December at VH. The link to the user guide above will assist you to become familiar with the system.

### **5. Public Reporting of C-Difficile, MRSA and Hand Hygiene Rates**

The legislated public reporting for C-Difficile (October, 2008), MRSA (December, 2008) and Hand Hygiene (April, 2009). The rates are reported on the LHSC and SJHC public websites and on the Ministry of Health websites with all of the other hospitals.

**The LHSC current rates can be viewed at:**

[http://www.lhsc.on.ca/About\\_Us/Accountability/Caring\\_for\\_our\\_Patients/Infection\\_Control/index.htm](http://www.lhsc.on.ca/About_Us/Accountability/Caring_for_our_Patients/Infection_Control/index.htm)

**The SJHC current rates can be viewed at:**

<http://www.sjhc.london.on.ca/psi/infection/cdiff.htm>

## **6. Hospital Acquired Infections**

"One in six patients admitted to Canadian hospitals acquire an infection as a consequence of their hospital stay. An increase in hand hygiene adherence of only 20 percent results in 40 percent reduction in the rate of hospital acquired infections". (McGreer, A. (2007), *Ontario Medical Review*

To learn more about how you can help prevent the spread of infection, go to...

<http://intra.sjhc.london.on.ca/depts/icontrol/modules/hand/handhygiene.html>

## **7. New Business Conduct Policy Approved**

Have you ever received a gift from a vendor, used the hospital computer for personal business, or extended a conference hotel stay to vacation with your family?

A new business conduct policy covers these and many other scenarios. The policy was approved by Senior Leadership and discussed at the MAC on September 3, 2008. This policy is consistent across LHSC and SJHC with some minor language differences. The policy is consistent with the policy at SSMD and the CMA.

The policy will be posted in the corporate policies manual, and can be viewed at:

<http://appserver.lhsc.on.ca/policy/>

## **8. Accreditation 2008:Wwhat You Should Know**

Accreditation Canada has updated its program to incorporate current best practices in patient safety and to reflect the practice of continuous improvement.

**Highlights of the accreditation program include:**

- **Standards** - are updated, streamlined and incorporate 25 Required Organizational Practices (*such as infection control, medication management, patient identification, and disclosure of harm*).
- **On-site survey** - surveyors use new tracer methodology on 22 new priority processes (*such as patient flow, emergency preparedness, and integrated quality management*).

During the onsite survey Nov. 3, 2008 - Nov. 6, 2008, the surveyors will be stopping throughout the hospital to ask any staff or physician questions. For sample questions and detailed information please go to [http://www.lhsc.on.ca/priv/qandp/htm\\_pg/accred/acc\\_can.htm](http://www.lhsc.on.ca/priv/qandp/htm_pg/accred/acc_can.htm)

## **9. SJHC 120 Anniversary**

On October 15, 2008, St. Joseph's Hospital will mark a significant milestone in our remarkable history when it turns 120 years old. It was on that day in 1888 that the hospital officially opened its doors with 10 beds and a staff of four doctors and three Sisters of St. Joseph.

To celebrate 120 years of caring, a special day of memory sharing will be held. Staff at all sites are invited to **Memories and Milestones** featuring a heart-warming presentation (2:00 pm-3:00 pm in the Shuttleworth Auditorium) with current and former physicians, staff, Sisters and others sharing favourite "I remember when...." moments. It will make you laugh and perhaps shed a tear.

Throughout the day in the lobby of the Cheapside Street entrance, be sure to visit a captivating photo display, as well as, a mini-museum showcasing artifacts from days long gone located in the 0 level corridor.

Birthday cake will be served at 1:30 pm, and McCabe will be on site to sell St. Joseph's apparel. Take advantage of great prices, lots of variety and no delivery charge with items purchased on site.

## **10. Upcoming Courses/Events**

**OHA : Health Achieve 2008** will take place on November 3, 4 and 5, 2008, at the Metro Toronto Convention Centre.

An online version of HealthAchieve2008 Program Highlights is now available at [www.healthachieve.com](http://www.healthachieve.com)

For further information about sessions, contact Susan Jacobs at 416-205-1364 or [sjacobs@oha.com](mailto:sjacobs@oha.com)

Early Registration can save you up to \$125.00

Take advantage of the early bird registration discount and save up to \$125.00 if you register by Friday, September 12, 2008. To register, click on the following link, and it will take you directly to the registration page <http://www.healthachieve-registration.com/public/Registration.aspx>.

### **The Future of Blood Transfusion Medicine**

#### **Topics:**

- Blood Management in Cardiac Surgery
- Future Directions in Stem Cell Therapy
- What is Damned Nucleic Acid
- Canadian Blood Services Product Development
- ABO and the World Wide Scrouge of Malaria
- The Future of Transfusion Medicine

**Date:** Saturday, November 8, 2008

**Time:** 0815 - 1500 hours

**Location:** Four Points Sheraton London Hotel & Suites  
1150 Wellington Rd. South  
London, Ontario

**Cost:** \$100.00/person (includes Free parking and lunch)

**Contact:** Linda Webdale at ext 75969 or [Linda.webdale@lhsc.on.ca](mailto:Linda.webdale@lhsc.on.ca)